# **Seasonal Camper Reduced Fee and Refund Policy**

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## About this Policy

The Upper Thames River Conservation Authority's (UTRCA's) Seasonal Camper Reduced Fee and Refund Policy is intended to maintain good relations with current and prospective patrons, as well as ensure consistency and provide clarity when issuing refunds. If you have any questions about the policy, please contact our Conservation Area (CA) staff and discuss it with them directly.

#### **New Seasonal Camper Fees**

- May 1st to May 20th: The full seasonal campsite fee applies during this period.
- After May 20th: A reduced seasonal camper fee will be available, as outlined in the Reduced Fee Schedule for new seasonal campers occupying a vacant site.

### **Seasonal Camper Refunds**

• May 1st to May 20th: Seasonal campers may request a refund of their seasonal camping fees, minus the daily camping fee for each day since the season began. The Refund Schedule details the refund amounts available during this timeframe.

 After May 20th: No refunds for seasonal camping fees will be issued under any circumstances.

Please note that there are no refunds for sewage pumping services or additional vehicle passes.

#### **Evictions**

No refunds will be provided in the event of a seasonal campsite eviction.

### Site Relocation

Existing campers who relocate to a different site will be subject to the balance of fees applicable to the new site's service level (e.g., moving from a 30-amp to a 30-amp premium site). If the new site's fees are lower than those of the original site (e.g., moving from a 30-amp to an unserviced site), no refund will be issued for the difference. Additionally, a \$400 administration fee will be applied to the existing camper.